



BUFFALO

SEWER AUTHORITY

QUEEN CITY CLEAN WATERS



HALLMARK
PLANNING & DEVELOPMENT

QCCW Stakeholder Advisory Committee

DECEMBER 2025

Agenda

- 1 Community Engagement Updates
 - Interactive Website
 - Engagement Activities
- 2 QCCW Active Projects
Update/Stakeholder Review
- 3 Updates from SAC

Community Engagement

- Interactive Website
- Engagement Activities

November Engagement Activity

Total Views: **3,564**

Total Visits: **2,609**

Total Visitors: **1,665**

Total Contributions: **84**
(79 Survey Respondents; 4 Comments on Share
Your Insights; & 1 Social Map Contribution)

Views - The number of times a Visitor views any page on a Site.

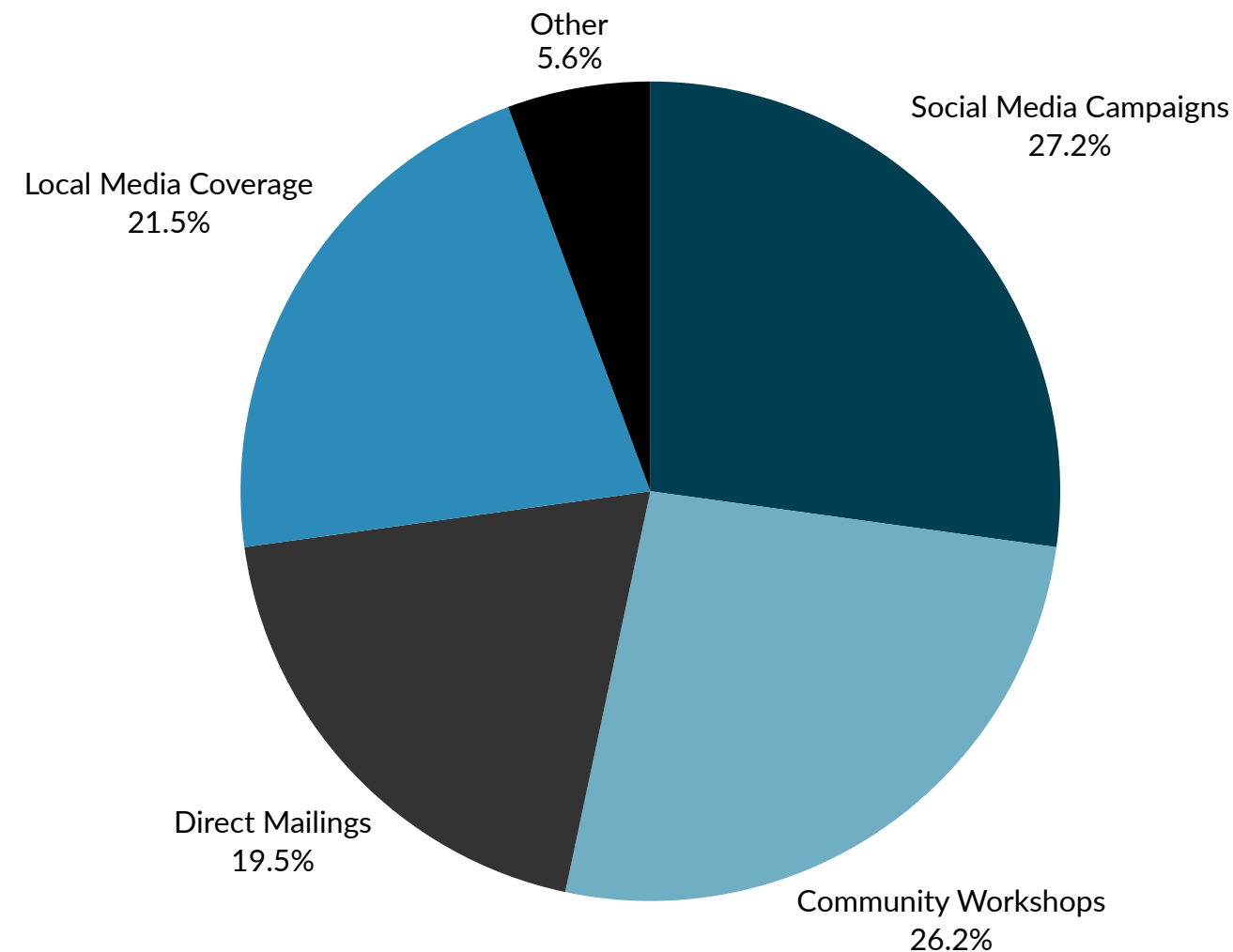
Visits - The number of end-user sessions associated with a single Visitor.

Visitors - The number of unique public or end-users to a Site. A Visitor is only counted once, even if they visit a Site several times in one day.

Contributions - The total number of responses or feedback collected through the participation tools.

Survey Results

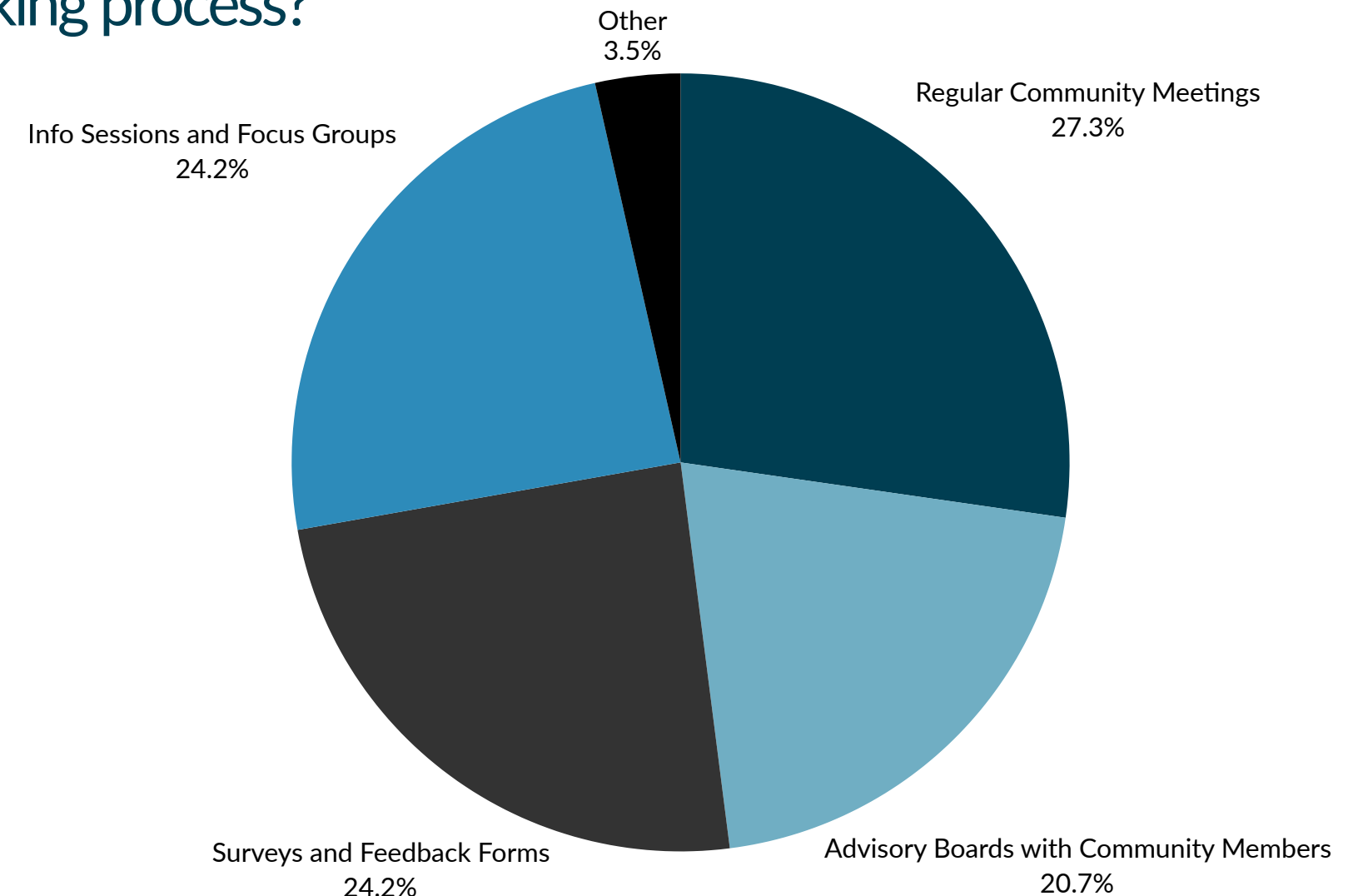
1. What are the best ways to reach and engage the Buffalo community in conversations about sewer infrastructure improvements?



Other:

- BMHA Housing Authority Meeting
- In person events where you talk to people
- Slow Roll
- Radio
- Billboards
- The Buffalo News (paper print editions - especially Sundays)
- Use not for profits to spread word
- Door to Door
- Local Block Club attendance and frequent site location billboard "coming to your area"!
- billboard advertising on bus sides, signage at intersections, community tent sittings in neighborhood (on site)

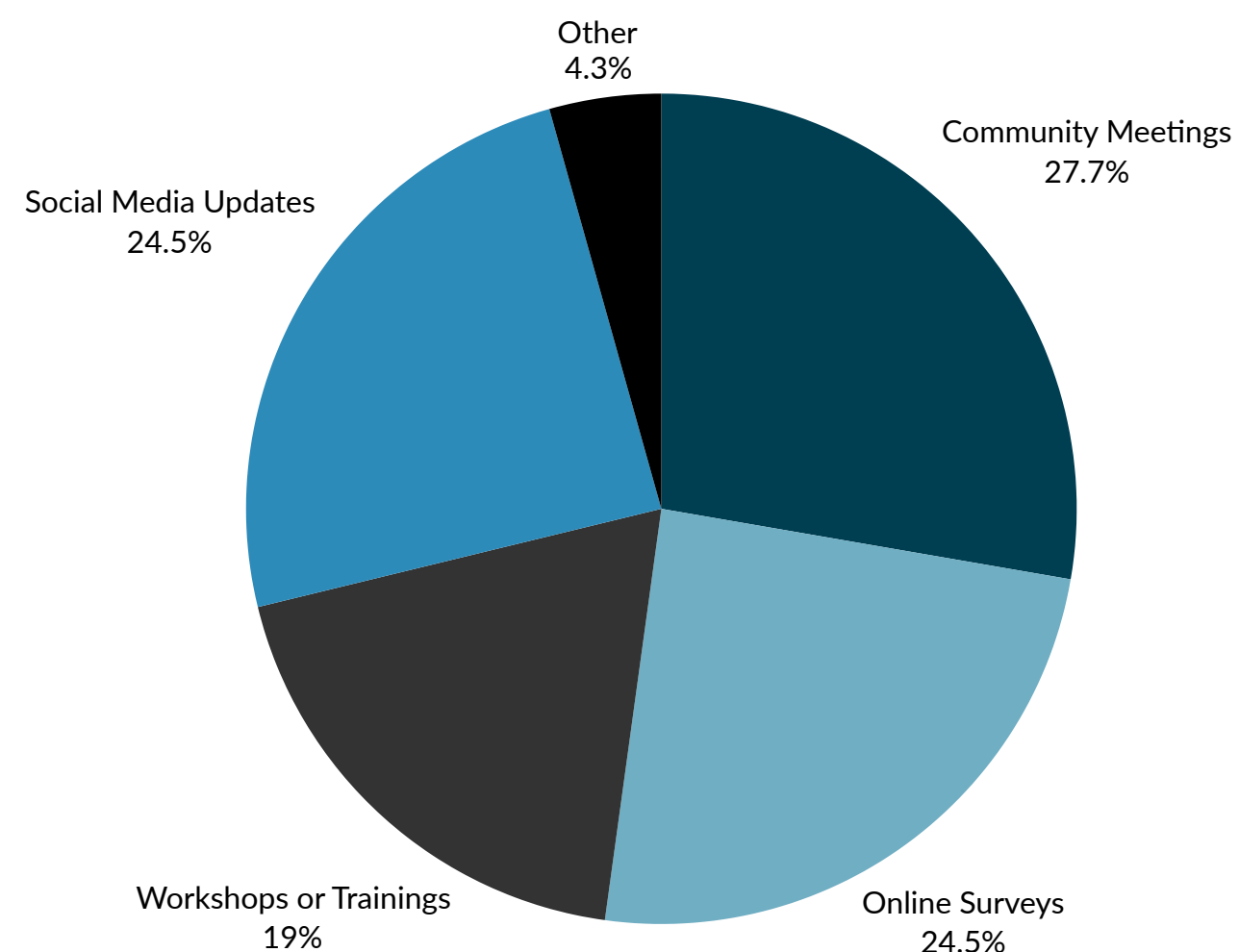
2. How can we ensure that community voices are genuinely represented and valued in the decision-making process?



Other:

- Door to door
- need all because the easiest participation is to say "NO" which comes from unexpected groups
- regular meetings, info sessions for micro learning/education exchange, feedback survey on the exchange
- Get REAL community members on the advisory boards
- Neighborhood outreach
- online information with ability to provide feedback, ask questions and receive answers
- Tabling at as many commity events/festivals to reach folks where they are at

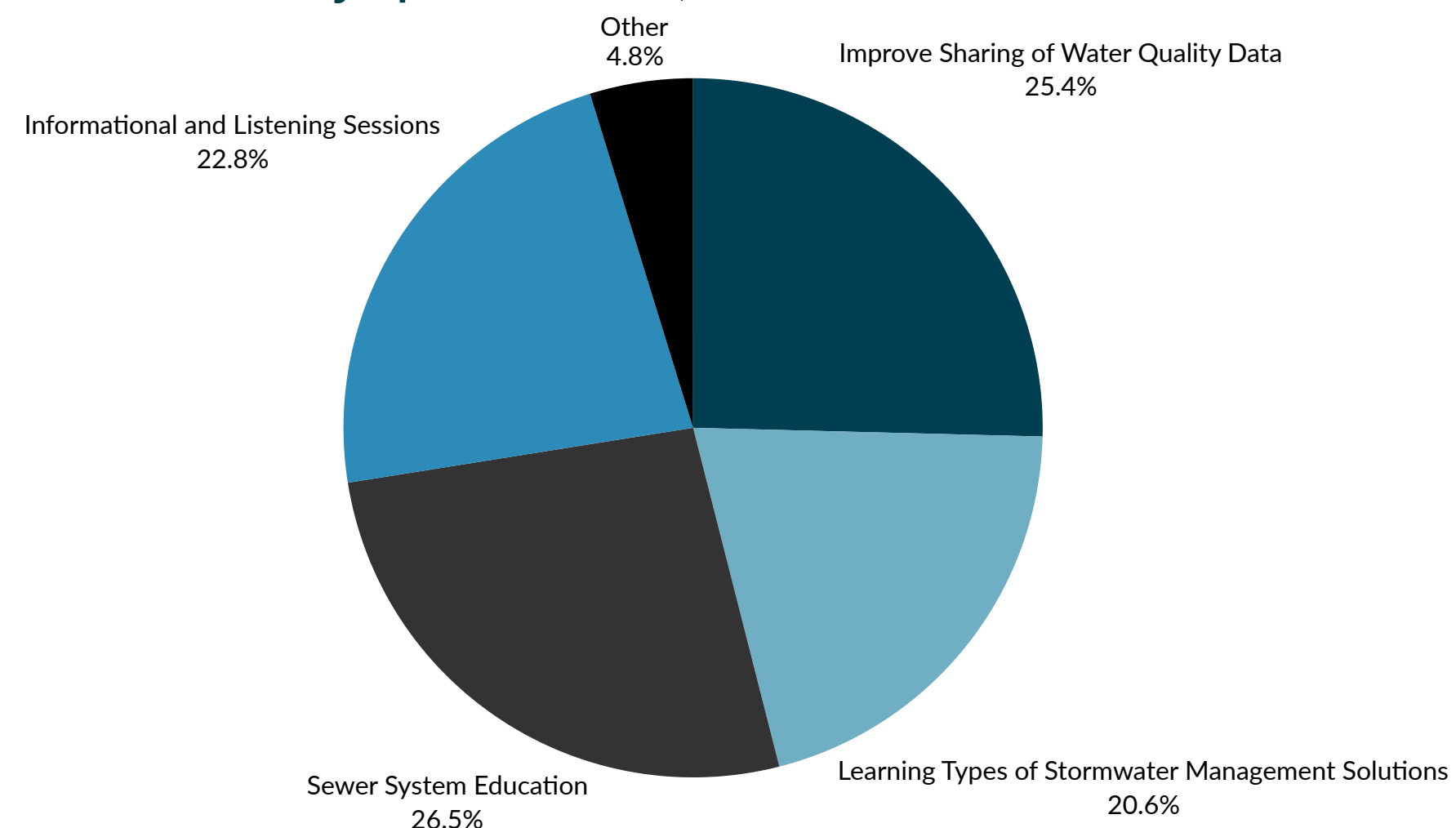
3. How would you prefer to be engaged in future discussions or decision making about sewer infrastructure improvements?



Other:

- Boat Rides
- Direct mail, with the option to follow-up.
- Direct mailings with survey or voting opportunities
- Email or Text
- The Buffalo News - print edition
- Challenger and Criterion local Newspapers
- direct email
- meet at the worship centers neighbor that site and environmental groups to leverage their contact to community counterparts

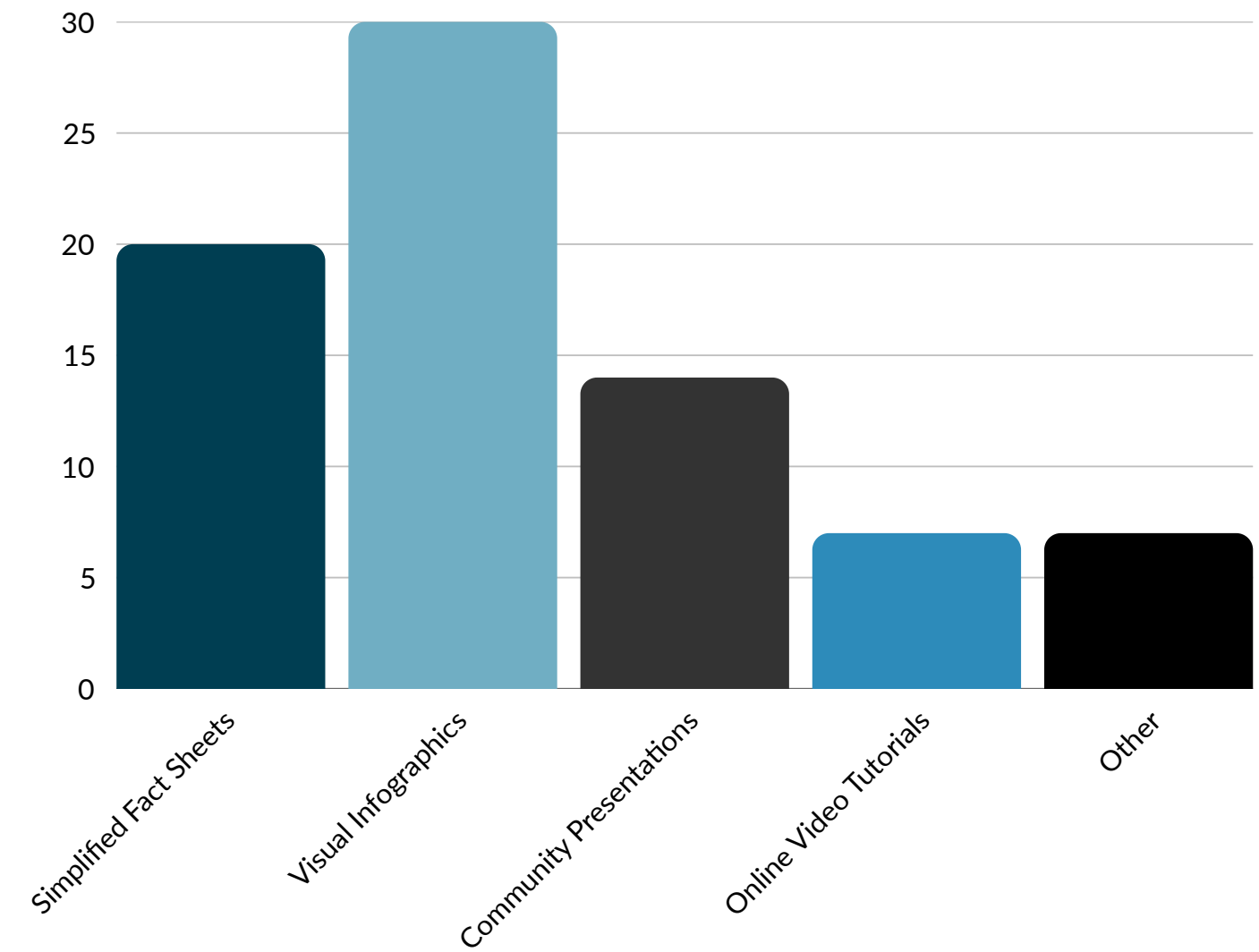
4. What additional resources or support would be most helpful to improve sewer infrastructure and waterways testing/improvements in your community (such as Niagara River and Scajaquada Creek)?



Other:

- Focus all funding on infrastructure improvements. The problems are well known. It's time to talk less and do more.
- Publish testing results data, possibly using this website
- The Buffalo News - print edition
- Videos, social media
- Cartoon Like Videos get the information out in a visual easy to understand what
- Independent Studies
- Teaming up with schools to teach kids about this. Host lunch and learns throughout the city with interactive learning opportunities.
- Civic education in all schools (public and private).
- town hall set up in summer, monthly on progress and distribute FAQs

5. How can we make technical information about the Queen City Clean Waters Initiative accessible and easy to understand for everyone?

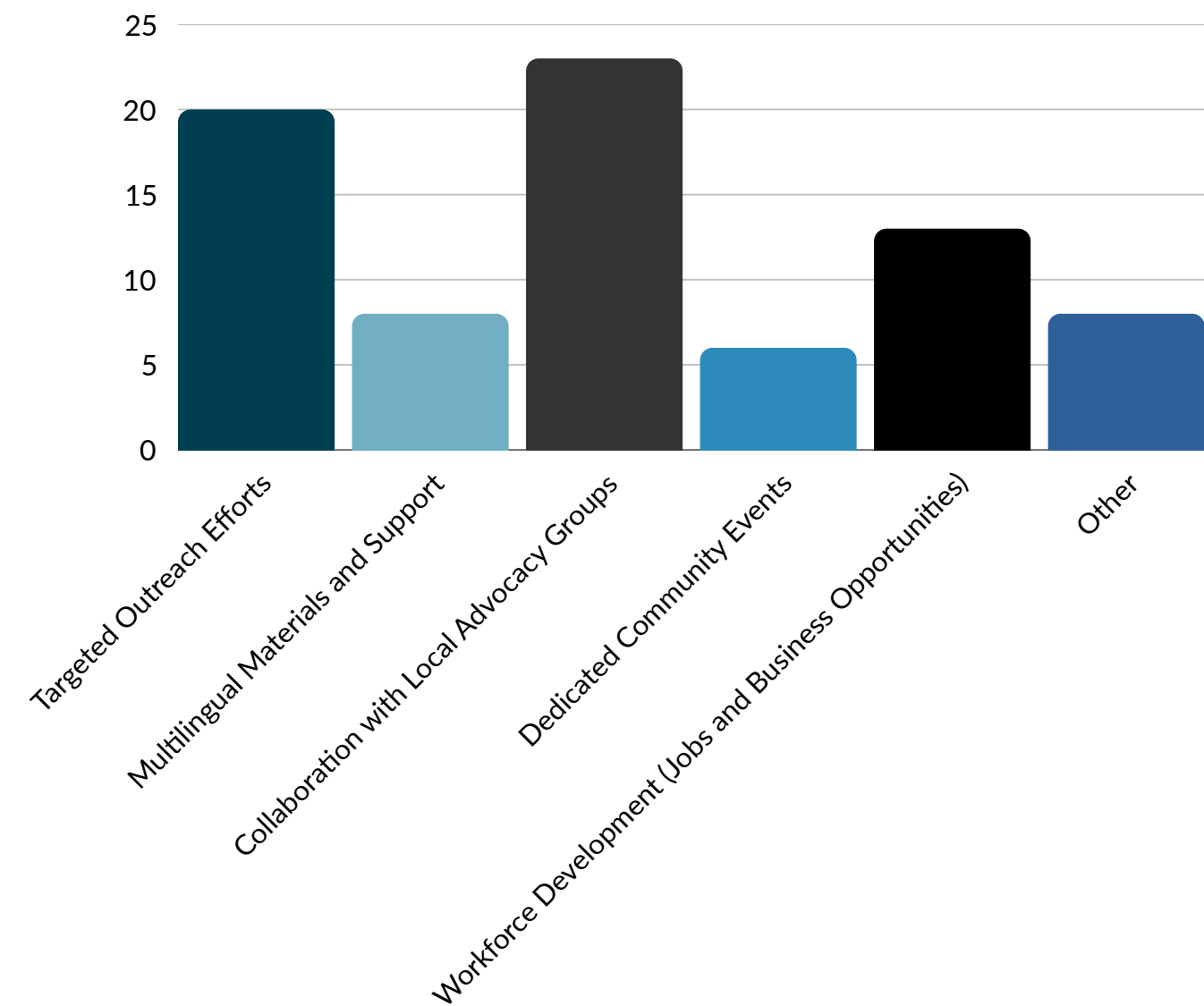


- Other:
- accuracy and clarity of information, unbiased, science-based.
 - all of the above and use community bulletin boards, FB
 - All of the above!
 - Cartoon like tutorials as mentioned in the previous answer.
 - youtube

6. What partnerships could help us better connect with the community? (Rank in Order 1 = Least, 5 = Best)

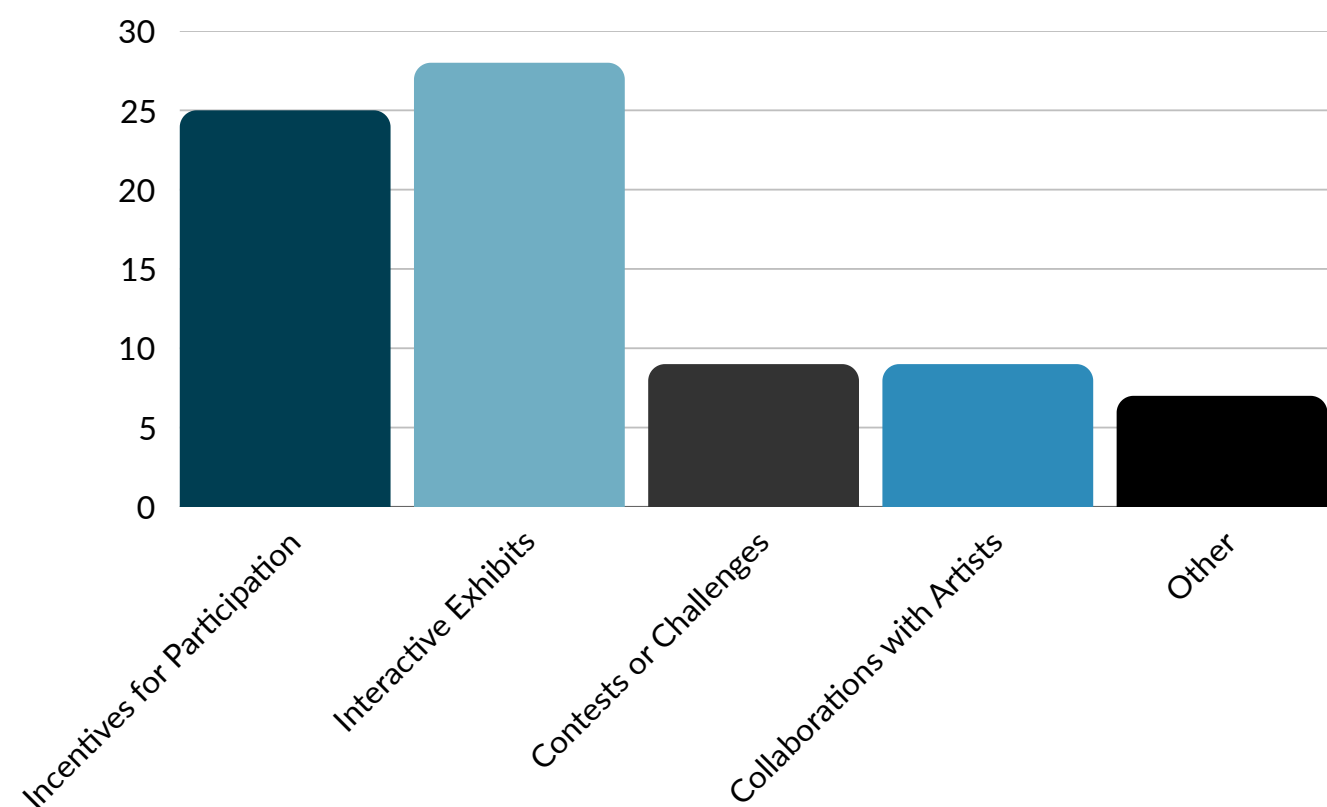
1. **Buffalo Public Schools**
2. Community Leaders
3. Local Businesses
4. Nonprofit Organizations
5. Workforce Development

7. How can we engage underrepresented or historically marginalized communities in this process?



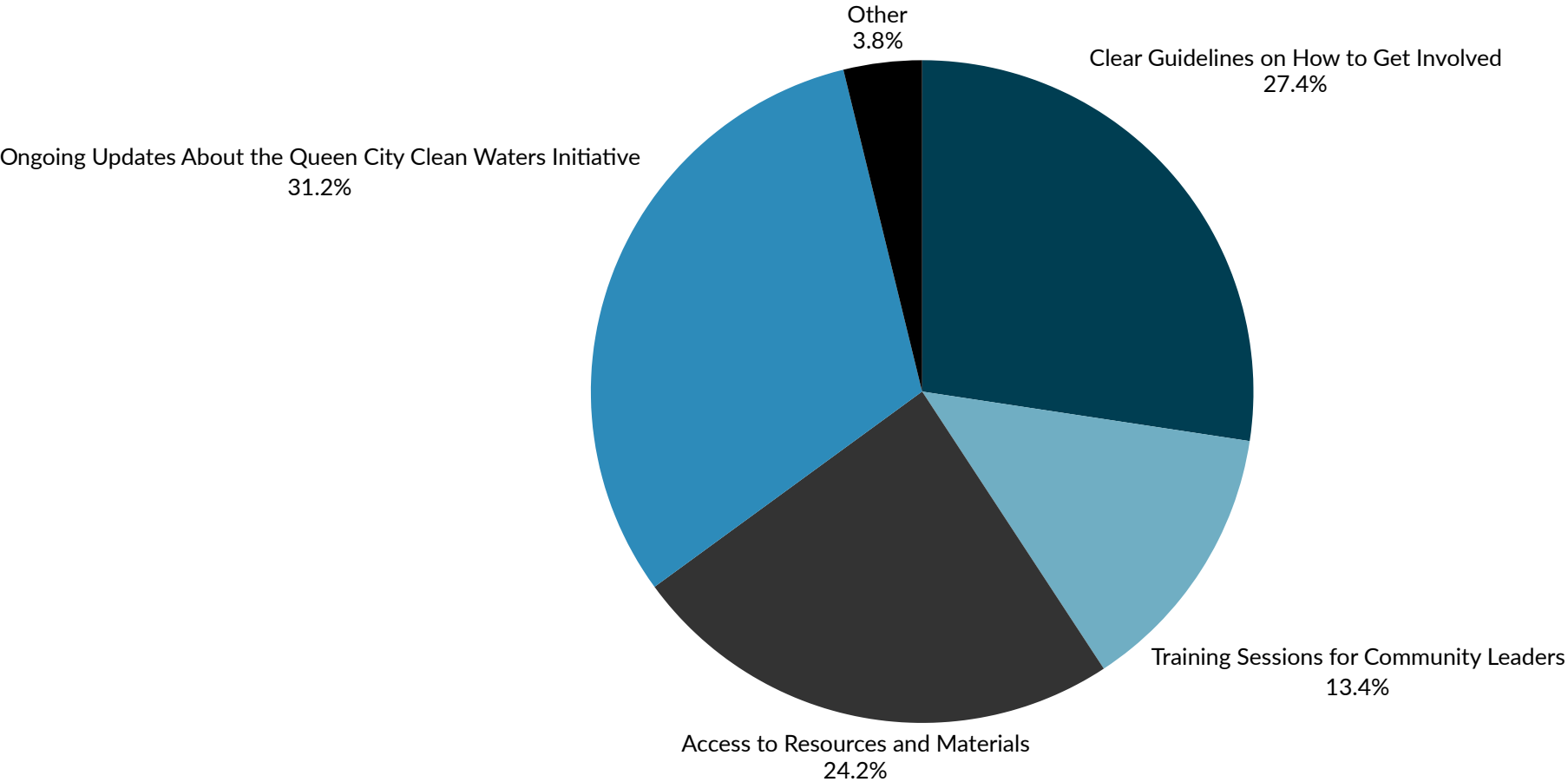
- Other:
- All of the above !
 - Churches and pastors
 - Door to door
 - Forums for residents' input and these suggestive opportunity kept in records
 - multilingual and targeted outreach, collab at cultural specific events

8. What is a creative idea for building public interest and participation in this Queen City Clean Waters Initiative?



- Other:
- why is 'public interest' important? Participation important? All public needs is confidence that work is being done to make things better.
 - People need to see that their time and energy isn't bein wasted - this means that results need to be both meaningful and communicated. These items may generate interest in the contest, but not the project.
 - Be open and transparent with current CSO discharge practices. We have old infrastructure, the sewer water needs to be treated and not directly discharged. Tie the investment \$\$ to providing clean water.
 - Artist collab and contests with kids BPS
 - Anything that gives people the opportunity to explain how they would handle sewage and stormwater if left to their own devices.
 - All of the above !

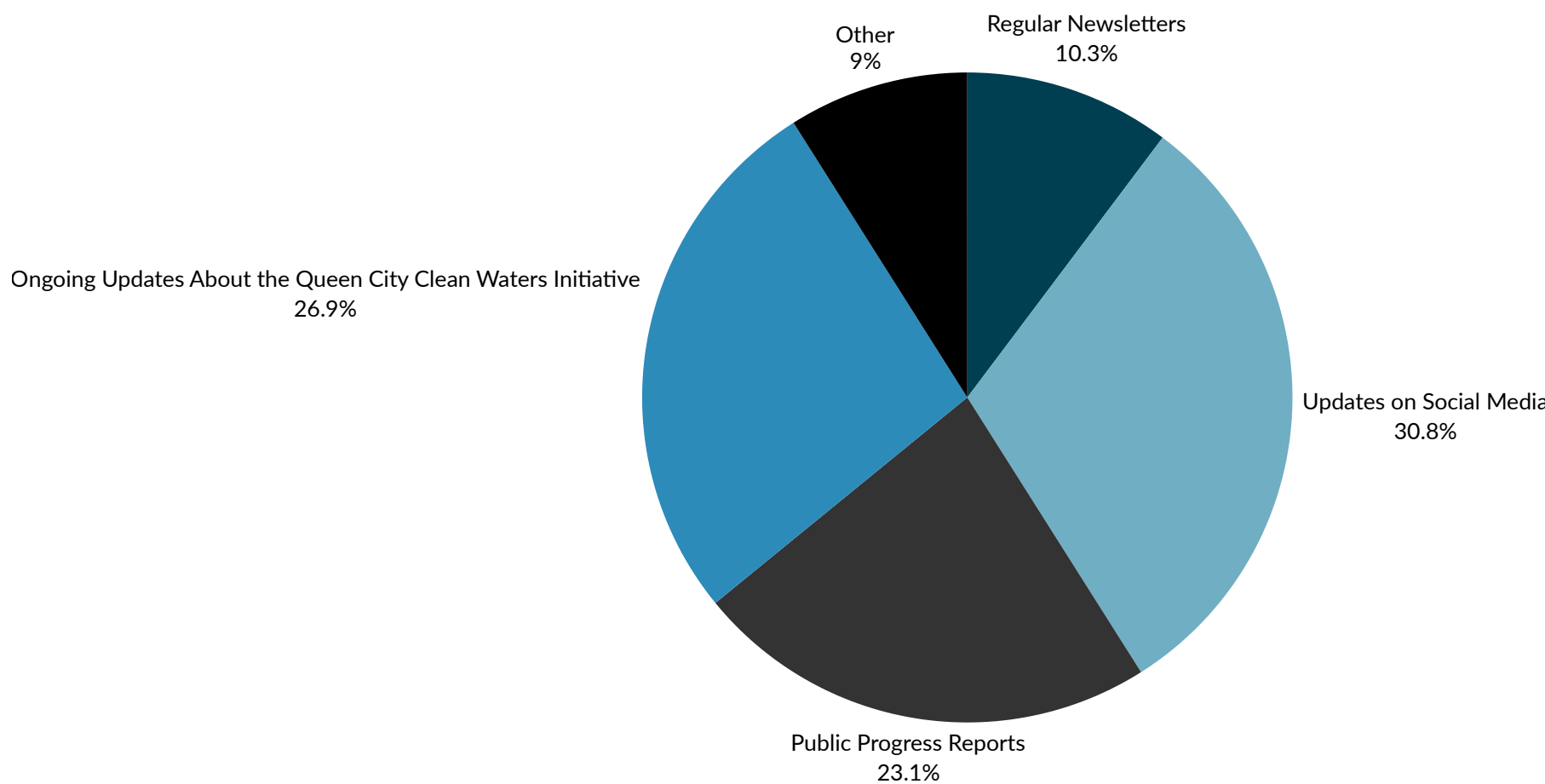
9. What information or support would you need to feel empowered to participate in or promote the Queen City Clean Waters initiative?



Other:

- Add a 'Project Type' overview maybe to the interactive map page?, shows what an RTC is, an SPP, InLine Storage etc
- Schools and public libraries are critical locations for whatever is done
- Detailed project proposals. For example, I found nothing on this website.
- Clear plan with high confidence of having meaningful positive impact and clear communication about progress - ability to see progress occurring
- Access to advisory committee by at least 1 residentially affected person willing to take part regardless of technical experience

10. How can we ensure ongoing communication and transparency with the community as the Queen City Clean Waters Initiative progresses?



Other:

- All of above and alternative outlets
- All of the above !
- Both ongoing updates in local media as well as social media
- Contact city council off
- published newsletter on social media, progress report in local media, mailer to direct neighbors at site

11. Is there anything else you would like us to know about water quality, health concerns, or community benefits that should be included in the Queen City Clean Waters initiative?

- What is the meaning of "green infrastructure". How would the public schools be involved. Teachers are already swamped with pressures to do things outside of the regular curriculum. I realize clean water is a science issue; topic is not in all grade level.
- Community Benefit commitment/Ensure local business employment inclusion.
- What can be done about the Scajaquada Creek? Can it be unburied?
- An interactive map that allows city residents to identify things like a smelly manhole and then get a response that's also on the map. The map could include the entire system with the ability to zoom in on a project and get an animation short.
- Educate the public so we all can take responsibility
- How does the QCCWI differ from the BSA? One and the same
- You need to be language inclusive. Many non-English speakers in the city.
- Stay ahead of federal chaos and non-fluoridation
- Curious about waterway access along the Niagara River
- Fluoride
- Swim in Lake Erie
- Figure out an incentive program similar to .5 for cans or the biannual Stars check.
- Even though there are concerns, the water is delicious in Buffalo/Erie Co. compared to many other places in the country. We need to encourage people to choose to drink this delicious water rather than waste money on single serve plastic water bottles.
- I appreciate the community outreach and public notification, but please don't go overkill. Ultimately, we want clean water with good, sustainable, resilient infrastructure. Paying a consultant to manage a social media account doesn't help the design.
- Progress toward solving our sewer overflow problem has been very disappointing. We've talked about this issue as a community for far too long with not nearly enough progress made toward solving it. This issue needs to be a top priority for WNY.
- I really appreciated the recorded presentation for the south district. I would also like to know what challenges are being faced so that I can reach out to my representatives.
- I'm interested in making sure that any lead pipes are fully replaced and having a timeline for that, also updates on water quality alerts for local waterways in the event of combined sewer overflow during heavy rainfall
- Address the smell at bird island pier

Previous & Upcoming Engagement Strategies

- Masten District Breakfast - November 8th
- Elcon Block Club Meeting - November 20th
- Fruit Belt Coalition Meeting - December 1st
- Academy and St. Mary's Block Club Christmas Party at School 11 - December 10th



Project Updates/ Stakeholder Review

Disclaimer

- This Presentation is provided as of December 9th, 2025.
- If you are viewing this Presentation after that date, subsequent events could have a material effect on this information.
- By presenting this information, Buffalo Sewer has not undertaken any obligation to update the information beyond the date of the Presentation.
- Data and other information provided are not warranted as to completeness or accuracy and are subject to change without notice.
- The views, policies, programs, and practices reflected here in also are subject to change without notice.
- This Presentation is provided for your information and convenience only.

Roosevelt Park(OLS)

Anticipated Construction Duration:

Goal: 3 Years, no more than 6 years

Year 1

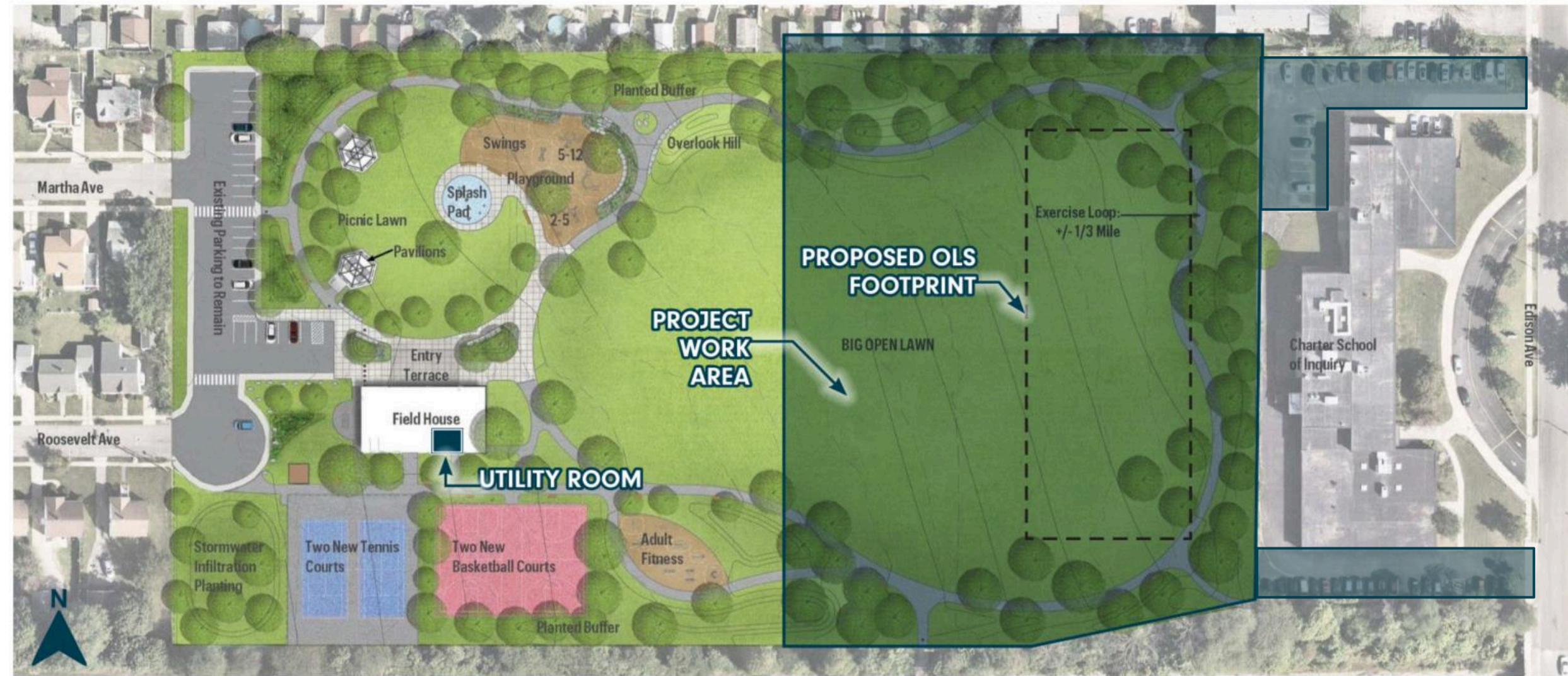
- Protective fencing and construction trailer
- Begin excavation for buried tank
- Start tank construction

Years 2

- Continued tank with concrete and steel

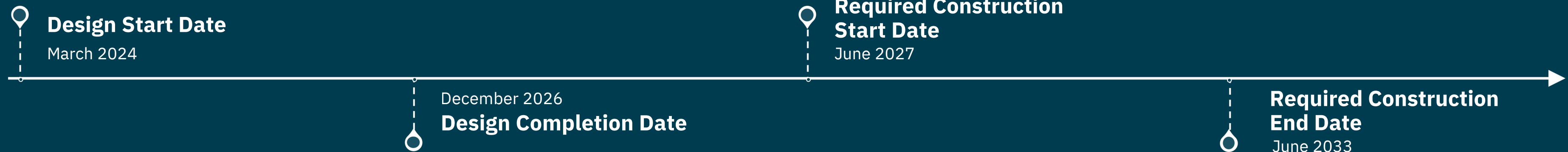
Years 3

- Finish tank construction
- Site restoration and park beautification



Project Area

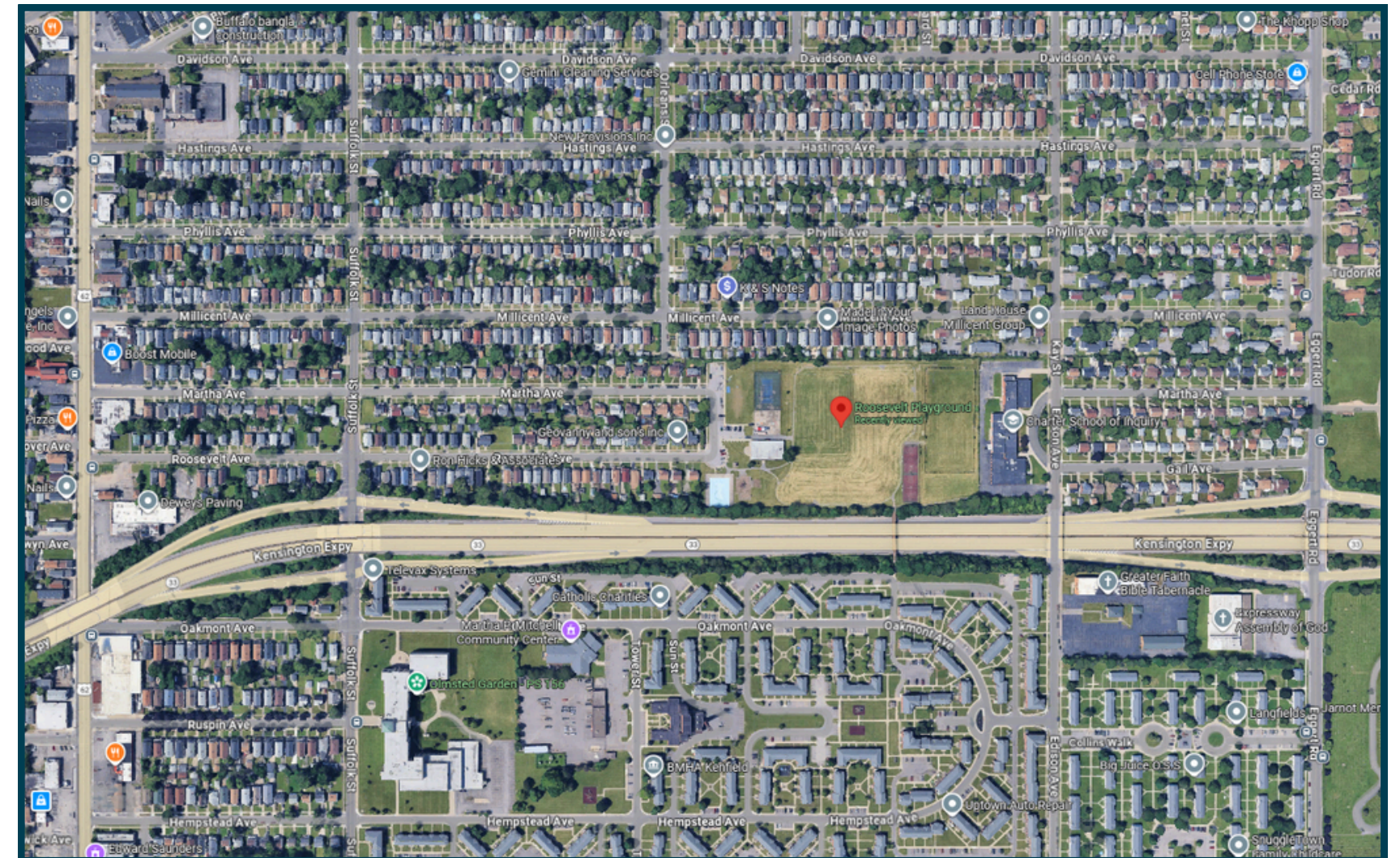
TIMELINE



Project Stakeholders

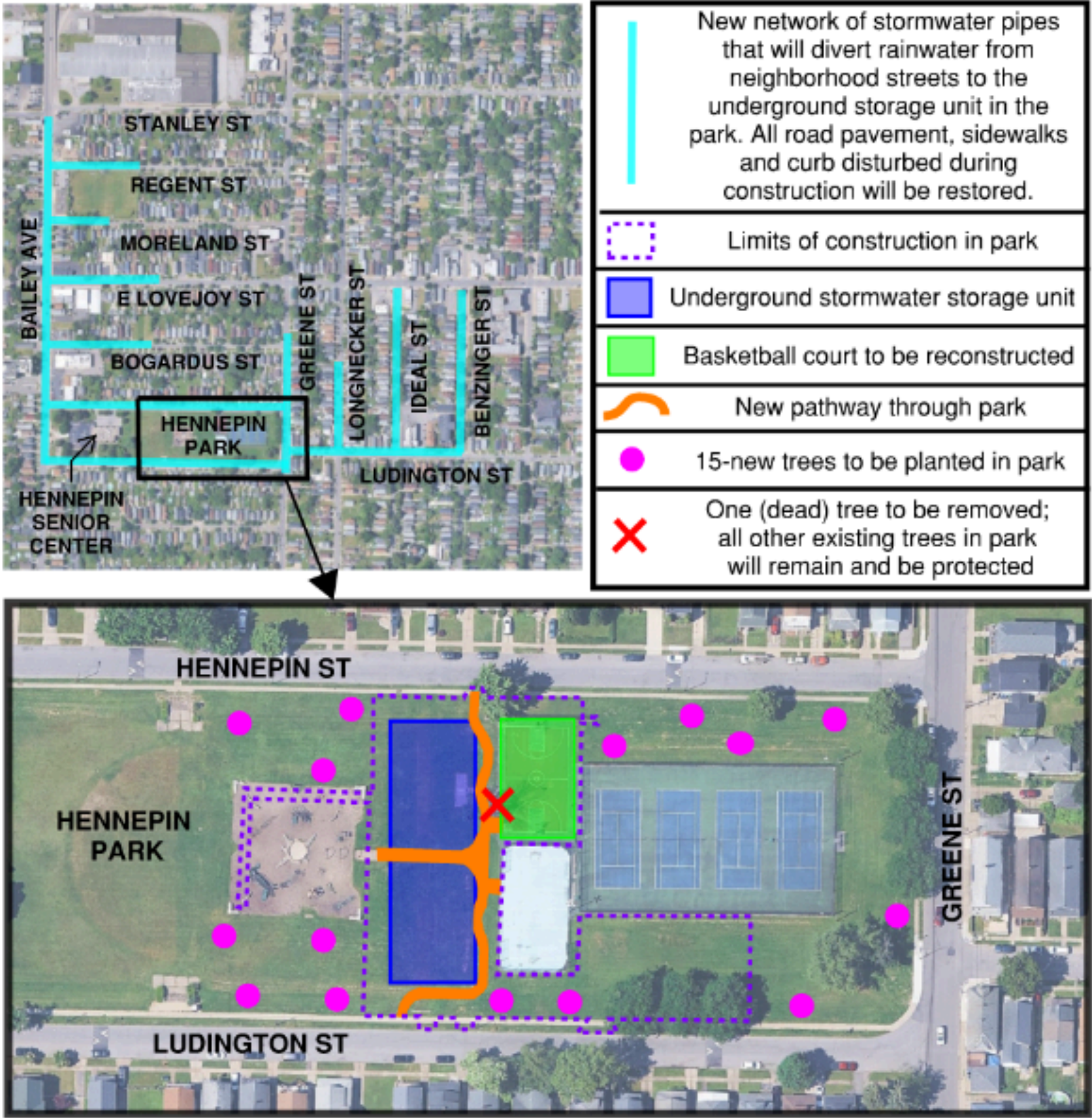
- Hutchinson-Midway Block Club
- Norfolk Avenue Block Club
- Bickford- Alice Block Club
- Greater Faith Bible Tabernacle
- Mt. Calvary Holy Church
- Edison Street Community Church
- Martha P. Mitchell Center
- Gerard Place
- Edward Saunders Community Center
- University District Stakeholders Breakfast
- University United Festival
- University District Block Club Coalition
- Slow Roll
- Common Council - University District
- BSA Social Media Followers
- Project Webpage Visitors
- Neighborhood
- The Challenger
- Charter School of Inquiry

Who are we missing?



Hennepin Park GI

For more information, please visit:
<https://raincheckbuffalo.org/opportunityreport/hennepin-park/>



TIMELINE



Project Stakeholders

- BMHA Monsignor Geary Apartments

- Elcon Block Club

- Hennepin Senior Center

- Common Council - Lovejoy District

- BSA Social Media Followers

- Project Webpage Visitors

- Neighborhood

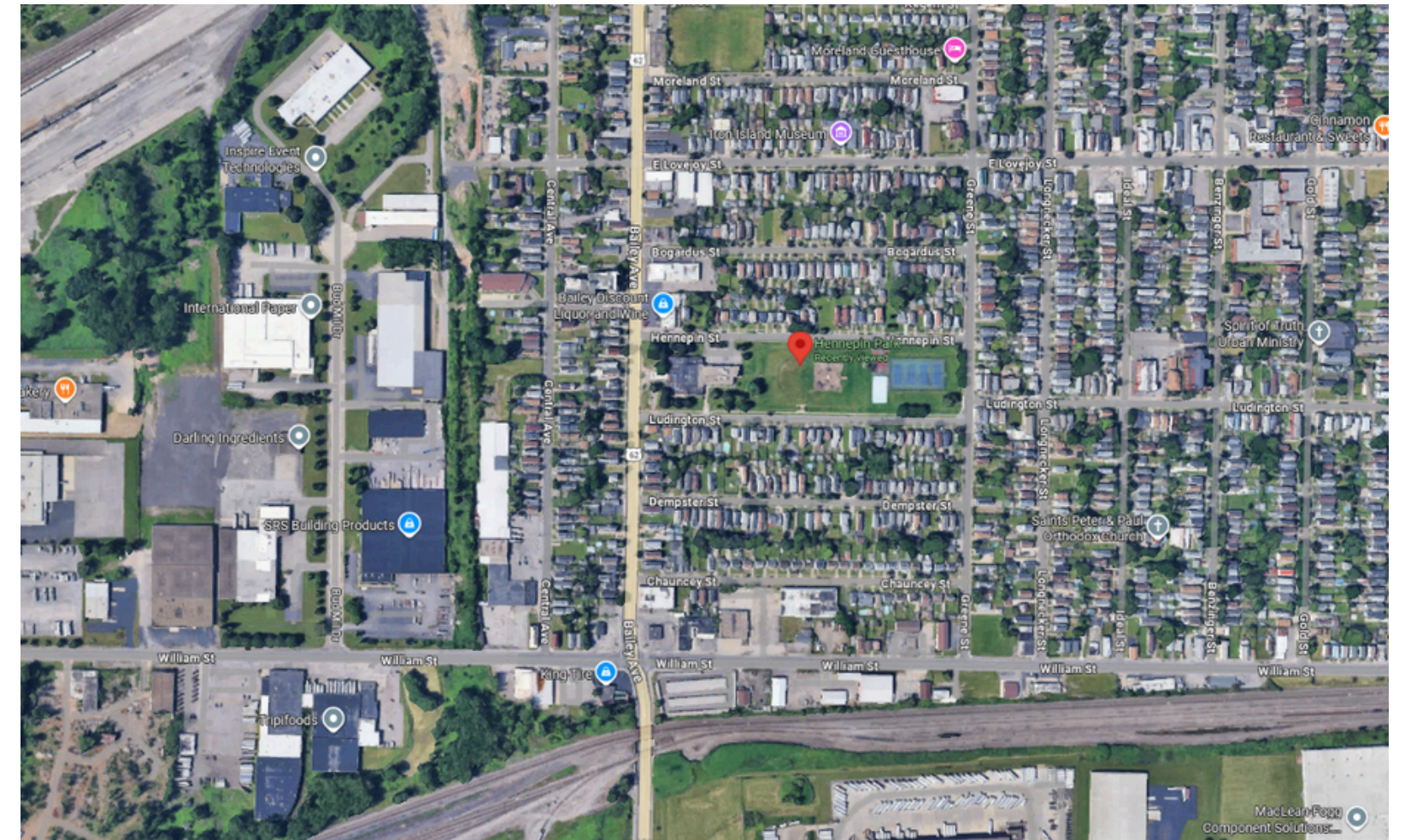
- Buffalo Police Department Traffic Division and Dog Handler Unit

- Evangelical Baptist Church

- Buffalo - Vietnamese Buddhist Temple

- PS 43 Lovejoy Discovery School

Who are we missing?



Updates from SAC



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Questions?

Happy Holidays!!

